

Details Job ID: 437

Title: Network Engineer IV **Job Code:** 1439

Salary: \$3,538.00 (Monthly) **Grade:** 14

Tenured: YES

Job Departments

· Technology Services

Purpose

RESPONSIBLE FOR PROVIDING HIGH LEVEL TECHNICAL ASSISTANCE TO COMPUTER AND/OR NETWORK USERS IN THE DESIGN, CONFIGURATION AND IMPLEMENTATION OF THE WIDE AREA NETWORK INFRASTRUCTURE AND TO PROVIDE MAINTENANCE AND MONITORING OF THE INFRASTRUCTURE.

Required Qualifications

Education: 4 Year College Degree

Education Substitute: None

Experience: 4 Years of Related Experience

Job Required Knowledge

- NETWORK OPERATING SYSTEMS
- 4 YEARS OF RELATED EXPERIENCE MUST BE AS A NETWORK ENGINEER III

Job Skills/Abilities

- ADVANCED COMPUTER SKILLS
- COMMUNICATION SKILLS

Job Duties

- PROVIDE TECHNICAL ASSISTANCE TO CUSTOMER SERVICE PERSONNEL IN THE DEVELOPMENT, APPLICATION AND INSTALLATION OF NETWORK SYSTEMS
- ANALYZE REQUESTS AND WORK WITH TEAM MEMBERS IN DEVELOPING NEW SYSTEMS AND/OR MODIFYING EXISTING ONES
- INSTALL AND MAINTAIN ALL NETWORK INFRASTRUCTURE
- MONITOR ALL HOST AND REMOTE FIELD OFFICE'S NETWORK DEVICES
- MAINTAIN DETAILED NETWORK DOCUMENTATION
- STAY CURRENT WITH NEW TECHNOLOGIES
- AVAILABILITY FOR ON-CALL ROTATION DURING NON-BUSINESS HOURS
- POSSIBLE STATEWIDE TRAVEL, AS REQUIRED
- OTHER DUTIES AS ASSIGNED

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